

Instruction for Internet payment via DinaCard payment card

The increasingly dynamic way of life and lack of free time contributed to the popularity of purchase via the internet. The purchase via the internet offers numerous advantages: you can buy at any time and from any place!

KBC Banka provides all its users with the service of payment via internet, on the websites of acceptants of DinaCard card. The service is free of charge, i.e. the Bank does not charge commission for executed transactions.

If you want to use DinaCard card on the Internet, you need to submit the Request for Internet payment via DinaCard card at any Branch of KBC Banka and set the daily limit (25.000 RSD, 50.000 RSD or 100.000 RSD).

Due to the specific nature of Internet payments, we hereby enclose a few advice for safer use of DinaCard payment card:

- In course of Internet purchase, always use the protected web-browser if you are on the **web page with the form for entry of DinaCard card number**.
- Always check whether the **web page address with the form starts with initial letters "https"**. "Https" at the beginning of web address means that the data which is entered in the form will be sent as encrypted, i.e. protected via Internet network.
- In course of execution of payment, read carefully all the instructions which appear on the screen. Never close or disregard the messages which appear on the screen without reading.
- **Never enter your PIN in course of Internet purchase**. Data requested in course of Internet purchase are name and surname, card number and validity and CVC or CVC2 code entered on the back of the DinaCard payment card (last three numbers).



CVC code and PIN are different codes and their purpose is different. CVC code is used for Internet payment, and PIN for ATM payments and in some cases, POS terminals.

- In course of Internet payment, it can be requested from you on the web site of the trader to enter the name, surname and address in the form for delivery of purchased goods. However, if you are requested to send these or even more confidential data (card number, account number, etc.) **via email**, do not send them, because that can be an attempted misuse of your data.